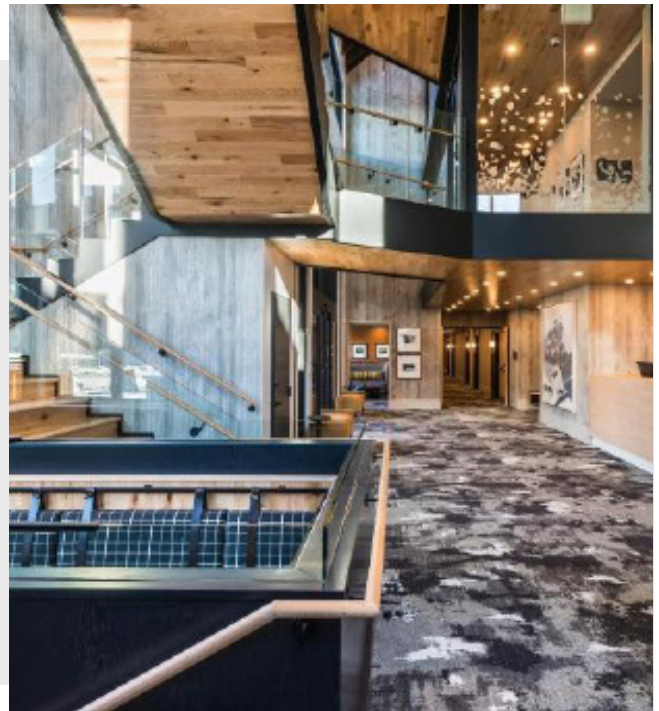


Located less than a minute walk from downtown Banff, Peaks Hotel & Suites offers a quiet reprieve from the hustle and bustle of town. Our location at the heart of Banff offers guests a unique balance of quiet comfort while remaining steps from an entertainment district featuring world-class dining, shops, arts, and events.

Our 71 modern rooms boast mountain views that remove you from the everyday and in-room amenities that make you feel right at home.



PEAKS HOTEL & SUITES BANFF, CANADA

Why did you go keyless? & why is technological innovation important for your site?

FLEXIPASS was introduced by our Guest Communication CanaryTechnologies and it was the perfect combo. We were able to fully automatize the check-in process, from pre-arrival until in-room providing our guest access to the bedroom remotely. The guest doesn't need almost any assistance from us which increase our efficiency.

Why did you select FLEXIPASS as your Mobile Access provider?

FLEXIPASS is a reliable digital key platform. We were impressed with how much time FLEXIPASS saves our Front Desk team. It helps us deliver even more personalized attention to our guests. Their solution is intuitive and is a must-have in our effort to offer a seamless contactless solution for guests at Banff Park Lodge and Peaks Hotel & Suites.

How was the integration process with your Guest Communication provider?

It was very smooth, FLEXIPASS and CanaryTechnologies worked very well together and are great partners. Patrick with his team have been great to work with, with very responsive customer service.

“
I was blown away how fast and easy FLEXIPASS is and how much time it saves to the Front Desk team.

Libor Kocian
*Director of Rooms,
Peaks Hotel & Suites*

FUNCTIONS USED INCLUDE:

- 01 custom design
- 02 multilingual function
- 03 contactless check-in and -out
- 04 integration with PMS